

## GETTING STARTED: LOG IN

### New to Fidelity.com?

If you've never logged in to Fidelity.com, click [Log In](#) from the top menu bar, then go to **New User Registration**. You'll need to enter your Social Security number, account number, date of birth, and ZIP code to complete your online registration and create a customer ID.

To view and monitor your accounts online, simply log in:

1. Enter your **Social Security number** or **Customer ID**.
2. Enter your **PIN** (personal identification number)
3. Click **Login**.



The screenshot shows the Fidelity.com login interface. It features a teal header with the word "Login". Below the header are three input fields: "SSN or Customer ID", "PIN", and "Go To (Optional)". The "Go To (Optional)" field is a dropdown menu currently set to "Start Page". Below the input fields is a "Login" button and a link that says "Need Help Logging In?".

### Forgot Your PIN or Customer ID?

Click [Log In](#) from the top menu bar and click on the appropriate link in the **Manage Your Login** section to reset your PIN or Customer ID.